





PERFORMANCE CONTRACT – 2015 Far Northern Regional Center

Public Policy Performance Measures

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p>1. Decrease number and percent of regional center caseload in developmental centers.</p>  <p>A photograph of two women standing and holding hands. The woman on the left has curly blonde hair and is wearing a colorful patterned sleeveless top and black pants. The woman on the right has long brown hair and is wearing a pink short-sleeved top and blue patterned pants. They are both smiling and looking at each other. A small grey triangle points downwards from the bottom center of the image.</p>	<p><u>Statement:</u> <i>All people are valuable and have gifts and abilities. All people are best supported in an inclusive community.</i></p> <p><u>Activities:</u></p> <ul style="list-style-type: none">• Implement the Community Placement Plan to assist developmental center residents to move into the community.• Continue development of new homes in FNRC area to meet the need of individuals with intensive health, mental health and behavioral needs.• Provide specialized training to community based service providers to increase the effectiveness of services for individuals with challenging needs.

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p data-bbox="184 289 909 375">2. Increase number and percent of minors residing with families.</p> 	<p data-bbox="1060 289 1856 467"><u>Statement:</u> <i>Families will receive support services to prevent inappropriate out-of-home placements. Families will have access to information and education.</i></p> <p data-bbox="1060 526 1247 565"><u>Activities:</u></p> <ul data-bbox="1108 570 1906 1263" style="list-style-type: none"> • Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home. • Provide group parent training and supports to reduce behaviors that interfere with a child's ability to interact with their family and community. • Evaluate and provide accommodations and modifications to family homes and vehicles. • Continue to identify and promote best practices in assessment and treatment of autism so families can access appropriate resources. • Continue to provide families with the services and supports needed to assist them in providing home services, respite, hospice care, and crisis services.

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p>3. Increase the number and percent of adults residing in home settings.</p> 	<p><u>Statement:</u> <i>Home can be defined in many different ways, but it is the place where a person wants to be.</i></p> <p><u>Activities:</u></p> <ul style="list-style-type: none"> • Develop a variety of services and supports that allow individuals to have choices about where they live in the community. • Develop residential and day activities that are integrated in, and support access to the greater community. • Monitor all living settings to ensure individuals have the right to privacy, dignity and respect and freedom from coercion and controls. • Monitor supported living environments to ensure safe supports and services. • Provide ongoing training to service providers and their staff to promote client health and safety. • Develop models of support for adults who desire to live in the family home.

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p>4. Decrease number of minors living in facilities serving six or more people:</p> 	<p><u>Statement:</u> <i>Far Northern has no children in large facilities. Children belong in loving inclusive homes.</i></p> <p>Activities:</p> <ul style="list-style-type: none">• When children are at risk, FNRC may utilize an intensive service residence for short-term stabilization. Services can be identified and provided to allow the child to successfully transition back to their home. If our efforts fail, we will place the child in a small home, with six or fewer children, and where each child has their own bedroom.

MEASURE

5. Decrease number and percent of **adults** living in facilities serving more than six people.




ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME

Statement:

Far Northern supports living arrangements that are small. Our choices for adults are homes that serve four or fewer people and provide adults with private bedrooms and baths.

Activities:

- FNRC will identify all consumers living in large skilled nursing facilities and assess their needs to see if they can be appropriately served in a small home serving six or fewer people.
- FNRC will share value-based preferences at Residential Provider orientation classes: homes for four or fewer people with rooms of their own; individuals have a choice of roommates; residents have access to food and visitors at any time; they have privacy with keys to their home.

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p data-bbox="191 298 1031 380">6. Client Development Evaluation Report (CDER) or Early Start Report (ERS) is current.</p> 	<p data-bbox="1136 298 1902 493"><u>Statement:</u> <i>FNRC will ensure that critical information is entered into SANDIS in a timely and accurate manner.</i></p> <p data-bbox="1136 548 1318 586"><u>Activities:</u></p> <ul data-bbox="1182 639 1902 1349" style="list-style-type: none"> • SC will enter accurate and current CDER information for consumers during birth month or ERS information within 45 days of the initial referral. • Supervisors will monitor accuracy and accountability via quality assurance reviews of randomly selected records. • Supervisors review the monthly notification of delinquent CDERs/ERS. • CDERs are reviewed for accuracy whenever there is a request for out-of-home placement or respite, or for supported living services.

MEASURE

7. Intake and assessment will be provided within 45-days of referral and an Individual Family Service Plan (IFSP) shall be developed within 45 calendar days of the referral as required by the Lanterman Act Section 95020(b).



ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME

Statement:

Children aged birth to three years shall be evaluated and assessed for the purpose of determining eligibility and service planning within 45 days as required by Part C.

Activities:

- Children determined eligible shall have an initial IFSP completed with service identification within 45 days of the initial referral.
- Supervisors review progress of intake/assessment timelines monthly.
- Continue collaborative Intake process with local SELPA's

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p>8. Intake/assessment time lines for consumers age three and above are met.</p>	<p><u>Statement:</u> <i>FNRC will ensure that intake and assessment time lines for applicants three and older are met.</i></p> <p><u>Activities:</u></p> <ul style="list-style-type: none"> • Continue to assess and develop local resource needs related to intake/assessments. • Supervisors review progress of intake/assessment timelines monthly.
<p>9. Individual program plans will be developed and required by the Lanterman Act Section</p>	<p><u>Statement:</u> <i>The individual planning process is conducted to determine the life goals, strengths, gifts and concerns of the person we serve.</i></p> <p><u>Activities:</u></p> <ul style="list-style-type: none"> • FNRC will develop individual plans in the spirit and to meet the requirements of WIC 4646.5

PUBLIC POLICY OUTCOMES FOR WHICH STATEWIDE DATA COLLECTION IS NOT YET AVAILABLE.

MEASURE	ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME
<p>Number and percent of adults in supported employment:</p>	<p><i>Statewide data collection methodology is under development</i></p> <p>Activities Already Started:</p> <ul style="list-style-type: none"> • Track quarterly reports on earnings including average number of hours worked and average wages
<p>Number and percent of adults with earned income and average wage (aggregate):</p>	<p><i>Statewide data collection methodology is under development</i></p> <p>Activities Already Started:</p> <ul style="list-style-type: none"> • Develop community integration training programs that are businesses that create employment for adults, according to their skills and talents. • Require all new day activity resources to provide work opportunities for consumers. • Track quarterly reports on earnings including average number of hours worked and average wages

Number and percent of adults in competitive employment:



Statewide data collection methodology is under development

Activities Already Started:

- Continue self-employment project for individuals to own their business
- Develop postsecondary education options leading to integrated employment
- Track quarterly reports on earnings including average number of hours worked and average wages for individuals in competitive employment

MEASURE

Number of consumers per thousand who are victims of abuse:



The 2014 Abuse Prevention Team

ACTIVITIES REGIONAL CENTER WILL EMPLOY TO ACHIEVE OUTCOME

Statewide data collection methodology is under development

Activities Already Started:

- Continue to provide training to consumers, families and service providers through the use of peer advocates in the Abuse Prevention Team, Consumer Abuse Awareness Team (CAAT), "Respect Yourself" for men and women and "You and Me".
- Continue to provide Personal Care Guidelines to consumers who require help eating, bathing, dressing, and toileting.
- Utilize an oversight team consisting of people with developmental disabilities to monitor services provided to Far Northern Regional Center clients.

FNRC LOCAL POLICY OUTCOMES

Increase awareness of cultural diversity and improve services for all ethnic groups served by Far Northern Regional Center:



FOCUS Film Festival 2013

Activities:

- Provide awareness for Far Northern Regional Center staff related to cultural disparity in regional center services.
- Work with local agencies (Family Resource Centers, Managed Care Plans, etc.) to increase awareness of regional center services for minority populations they serve.
- Offer educational supports to consumers and families utilizing bi-lingual cross cultural communication mentors during the intake process and continuing until an IFSP or IPP is developed and implemented.
- Work with service providers to develop bi-lingual services and improve access to all ethnic groups.
- Utilize Far Northern Regional Centers' annual Focus Film Festival to present and distribute information and awareness of cultural diversity.

Utilize National Core Indicator (NCI) data to improve Far Northern Regional Center outcomes, accountability and service delivery outcomes.



Activities:

- In response to National Core Indicator (NCI) feedback, develop orientation services for families entering the regional center system.
- In response to NCS feedback, develop and support a region wide wellness Initiative.
- Create an Advisory Committee to address NCI data trends and set priorities.

How is Far Northern Regional Center Performing?

These are the 5 areas where DDS wants each Regional Center to continually improve. You can see FNRC's performance in each area.

	State Avg. June 2014	FNRC June 2014	
Have fewer consumers in developmental centers	0.47%	0.33%	Lower is better
Have more children live with families	99.02%	99.05%	Higher is better
Have more adults live in home settings (IL/SLS, AFHA, family home)	76.94%	76.99%	Higher is better
Have fewer children live in large facilities (more than 6 residents)	0.06%	0.0%	Lower is better
Have fewer adults live in large facilities (more than 6 residents)	3.03%	1.93%	Lower is better

Did Far Northern Regional Center meet DDS Standards?

The following shows how well Far Northern Regional Center did in meeting DDS compliance standards:

Areas Measured	Last Year	Current Year
Successful independent audit with no major problems	Yes	Yes
Successful DDS audit	Yes	Yes
Stayed within operations budget	Yes	Yes
Certified to participate in the Federal Waiver	Yes	Yes
Successfully audits vendors	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>) NOTE: *This data has been temporarily suspended during implementation of the revised CDER	N/A	N/A
Intake/Assessment timelines for consumers age 3 or older are met ¹	100%	100%

¹ Persons 36 months of age and over are to be assessed within 120 calendar days following initial intake.