

RESOURCES TO SUPPORT CAMP FIRE SURVIVORS

AIR QUALITY

- **The Red Cross** is giving away free N-95 masks at the Neighborhood Church in Chico located at 2801 Notre Dame Blvd, Chico
- **ServPro**- 775 Entler Ave, Chico -free N-95 Masks 8am-5pm until they run out!
- **The Medicine Shop** is giving away free N-95 masks. 812 5th Street, Marysville Open Mon-Fri 9-6, Sat 10-1
- **New Earth Market** is giving away free N-95 masks. 864 East Avenue, Chico (530) 891-9355
- **Royal Aire**- 2530 Zanella Way, Chico- Offering free air filter exchange for ALL Butte County residents
- **Highway Motors**- 2961 Hwy 32 #71, Chico - Free replacement of cabin air and engine air filters for fire evacuees- by appt only (530) 895-5555

- **Safeway (all locations)**
- **Winco**
- **Raleys (all locations)**
- **Costco**
- **FoodMaxx**
- **Target**

ANIMAL SHELTER/ MEDICAL INFORMATION

When evacuating, take your animals with you. Make sure to bring water, food, bedding, and any containment devices necessary. If you are unable to take large animals, leave them in open pastures and leave food out. DO NOT lock them up in a barn.

Contact **North Valley Animal Disaster Group** at (530) 895-0000 to report lost pets.

ANIMAL SHELTER INFORMATION FOR LARGE ANIMALS

Large animals evacuated due to the Camp Fire can be taken to the Butte County Fairgrounds, 199 E Hazel St, Gridley, CA 95948

ANIMAL SHELTERS FOR SMALL ANIMALS

The Old County Hospital at 2279 Del Oro and Mono, Suite E ****FULL****

The Chico Municipal Airport (150 Airpark Blvd, Chico, CA 95973)

VETERINARY SERVICES / PET SUPPLIES

Butte Humane Society- Our Pet Food & Supply Pantry (located at 2580 Fair Street in Chico) is open EVERY DAY from 9 a.m. to 5 p.m. Anyone who was evacuated or is hosting evacuees is more than welcome to come down and get the supplies they need for their pets.

Wags and Whiskers- Pet supplies and snacks. 2156 Pillsbury #155, Chico, California 95926 (530) 895-8888 M-F 1-5pm , Sat/Sun 12-4pm

CAMP FIRE INFORMATION:

- Cal-Fire Information Hotline: 530-538-7826
- For up to date evacuation notices and shelter information, visit [Action News Now](#)
- Visit Butte County Sheriff's Office Twitter Page at <https://twitter.com/buttsheriff> for additional updates.
- <https://www.buttecounty.net/> --Butte County website
- CAL OES (Office of Emergency Services) - (916) 845-8510
- The Town of Paradise Call Center: (530) 879-3708 (for town information)
- Preliminary list of damaged structures:
https://app.box.com/s/951tpwelb6z9ldcmehw31p7g4v0herpt?fbclid=IwAR2He22fIGU_ZcMbjdLEsN34WA1ANjfQjYcxrjZ-33ckxF4dCwsnZs9T9SO

CHILDREN AND FAMILIES

SUPPORT FOR CHILDREN IN A TIME OF CRISIS

- [Parent Guidelines for Helping Children Impacted by Wildfires, En Español](#)
- [Wildfires: Tips for Parents on Media Coverage, En Español](#)
- [Simple Activities for Children During Evacuations or When Playing Outside is Restricted](#)
- [Helping Young Children with Traumatic Grief: Tips for Caregivers](#)
- [Helping School-Age Children with Traumatic Grief: Tips for Caregivers](#)
- [Helping Teens with Traumatic Grief: Tips for Caregivers](#)
- [Strategies to Manage Challenges for EMS and Other First Responder Families](#)
- [Psychological First Aid \(PFA\) \(in English, Spanish and multiple other languages\)](#)
- [Mental Health and Homeless Student Support](#)
- [Tips for Parents and Teachers](#)

FAMILY EVENTS / SERVICES

- **Chico Enrichment Center**-1250 East Ave #25 [\(530\) 364-6953](tel:5303646953) On 11/15 and 11/16 from 10am-1pm they are offering \$6/hr child care by a credentialed teacher.
- **CALSKATE** benefit event, Monday 11/19 2-5pm Free skate rental with proof of address in addition to pizza, cupcakes, face painting, board games. (530) 680-1084 for more info or to donate/volunteer

- [FREE CARD activities for kids 0-18 !!!! Click this link for up to date info](#)

The Chico Creek Nature Center: 1968 East 8th St.

Thursday 11/15

- Free admission to the Living Animal Museum — 11:00 AM–4:00 PM
- Quiet creative time for families with kiddos ages 0-6. Parent(s) must stay with children.— 1:00–4:00 PM

Friday 11/16

- Free admission to the Living Animal Museum — 11:00 AM–4:00 PM

Saturday 11/17

- Free admission to the Living Animal Museum — 11:00 AM–4:00 PM
- Quiet creative time for families with kiddos ages 0-6. Parent(s) must stay with children. — 11:00 AM–4:00 PM in Kristie's Lab and Tucker Hall

Community Park Field House: 1900 Dr. MLK Jr. Parkway

Thursday 11/15

- Open gym — 1:00–3:00 PM (Note slightly different time from other weekdays)

Friday 11/16

- Open gym — 1:00–4:00 PM
- Youth basketball clinic (Elementary & Jr. High) — 5:00–7:00 PM

Saturday 11/17

- Open gym — 9:00 AM–2:00 PM (Parent(s) may drop off IF they sign in their child. Parent(s) must stay with children younger than 8)

The Dorothy F. Johnson Center: 775 East 16th St.

Thursday 11/15 & Friday 11/ 16 Toddler play time for families with kiddos ages 0-6. Parent(s) must stay with child. — 12:00–3:00 PM

CARD Community Center: 545 Vallombrosa Avenue

Thursday 11/15

- Free structure Art time for high school students — 12:00–4:30 PM
- LEGO play courtesy of [Play-Well TEKologies](#). Parent(s) must stay with children younger than 5. — 10:00 AM–2:00 PM

Friday 11/16

- Free structure Art time for high school students — 12:00–4:30 PM
- LEGO play courtesy of [Play-Well TEKologies](#). Parent(s) must stay with children younger than 5. — 12:00–4:00 PM

- **KidsPark-** 2477 Forest Ave, Chico is offering free registration and ½ off visits for displaced families ages 2-12
- **Oroville YMCA Free Camp** – (530) 533-9622 Breann Hastain | Bring lunch. Morning & afternoon snacks. Ages 3½ & Up (won't change diapers/pullups). 11/13-11/16 @ 9a-5p & 11/19-11/21 @ 7:30a-5:30p. Available for day camp & child care for Evacuees throughout the holiday season.

- **PV Rec Center** – 2320 North Ave., Chico. Form to fill out. Web: <http://eepurl.com/cYrt79>.
- **Rare Air Trampoline Park**-1090 E 20th St, Chico special pricing \$12 for 2 hours of jumping w/ \$2 per person going to Camp Fire Relief
- **Sunny Garden**- open this week Tuesday-Friday 10-2pm. All displaced families with children age 0-5 are welcome to play for **FREE** during these hours. 2801 Godman Ave #140, Chico, CA 95973
- **Valley Oak Children’s Services**– (530) 533-9622 | “Business as usual”. Call ASAP (spots fill)
- **Water Sprites Swim School** -2280 Ivy St #110, Chico **FREE** family swim (11/13- 1-2pm, 11/14 12-2pm, 11/15 12-2pm)

Special Needs Services/ Events:

- **Bidwell Presbyterian Church**- sensory room for families with special needs as day respite. Call 530-941-7549 to confirm.
- **ASD Family Resource Center**- **FREE** Playroom and resource center for families with children who have Autism at 208 Ste C W. East Avenue. Daily 10am-4pm until 11/20
- **Family First Solutions** - **FREE** respite (case-by-case basis) up to 2 hours for free - send requests:
<https://tinyurl.com/Respite-Request-CampFire-FFS>
campfirerespite@familyfirstsolution.com

DONATIONS

BUTTE COUNTY SCHOOLS FIRE RELIEF FUND

<https://www.nvcf.org/fund/butte-county-schools-fire-relief-fund/>

Contact: Tad Alexander

firerelief@bcoe.org

530-532-5720

Fund Purpose: The Butte County Office of Education created the Schools Fire Relief Fund to provide a one-stop location where individuals or organizations could provide support directly to schools in Butte County. Donors can either specify a specific district or use (textbooks, clothes, etc.) for the funds or make an open donation.

MONETARY DONATION PAGES:

The North Valley Community Foundation Northern California Fire Relief Fund - [DONATE HERE](#)
Butte County Schools Fire Relief Fund - [DONATE HERE](#) United Way NorCal Disaster Relief Fund -
text BUTTEFIRE to 91999 or [DONATE HERE](#)

SURVIVOR FUNDS:

Tri Counties Bank has started the Camp Fire Fund 2018 account with an initial deposit of \$25,000 to benefit survivors of the Paradise ridge fires.

Donations can be made at any branch of Tri Counties Bank or online at:

www.gofundme.com/tcb-2018-camp-fire-fund

All funds will be distributed to people in need through local nonprofit emergency relief agencies directly, according to a press release. The organizations include United Way of Northern California, Salvation Army, Northern Valley Catholic Social Services.

Golden Valley Bank is creating subaccounts within its foundation for businesses, employees, individuals or groups to accept contributions and self-direct funding for Camp Fire relief. The foundation will create these accounts to accept donations and disburse funds at the direction of the group or individuals who established the account. As an example, many businesses have employees or customers who are affected by the fire and may want to raise funds to assist those employees or customers in their recovery effort.

The foundation will create a special account for those funds and distribute them as directed to provide targeted relief where every dollar will directly benefit those affected. There is no charge for this service and the foundation will pay interest on these accounts. Contact bank President Mark Francis or Julia Wilson at 894-1000 or simply mention the Camp Fire Relief effort.

The foundation is also accepting general contributions for Camp Fire Relief. Checks can be made payable to GVBCF – Camp Fire and dropped off or mailed to the bank. Donations can also be accepted through the foundation's website at **www.goldenvalley.bank**

DONATION CENTERS

CHICO

- **Butte Humane Society**- 2580 Fair Street in Chico needs: puppy food, puppy pads, cat litter, small cat scratching posts, cat & dog toys, cat & dog beds, food/water bowls, poop bags, shampoo, and XL harnesses.
- **Animal Shelter** at the Airport (150 Airpark Blvd, Chico, CA 95973) needs First aid kits for people, Outdoor Lights, Disposable-gloves (all sizes, Nitrile and Latex okay), Office supplies (pens, paper, paper clips), Large plastic tubs with lids

- **Meek's Lumber** located at 1100 E. 20th Street, Chico Requested items: water, non-perishable foods, diapers, baby wipes, toys, new socks and blankets. Clothes are not accepted. Contact: (540) 720-1776
- **Some** of the shelters are taking donations, but the things you donate through the Red Cross need to be brand new. **All shelters now need**- Sterile gloves (latex & non), hand soap, bleach, disinfectant wipes!
- **Cathy's Sew and Vac**, 2418 Cohasset Rd. Chico Donations of toiletries and underwear are being accepted here.
- **Dorothy Johnson Center**, 775 East 16th St. Used and new bedding is being accepted here. The Dorothy Johnson Center is where some families of children with special needs are staying.
- **NorCal Unlimited - Chico Mall**, 1950 E 20th St Accepting any donations, mostly clothing. They are giving away free clothing to fire survivors survivors until 9 p.m each night
- **Pleasant Valley High School School Supply Donation Drive**, 1475 East Ave Requested items: School supplies, backpacks, binders, pencils, etc.
- **Hempful Farms**, 169 Cohasset Rd. Suite 1 Date: 11/12 - 12/7
Donations: Collecting and organizing donations for Red Cross, Salvation Army, and North Valley Animal Disaster Group Contact: (530) 592-3900 IG: hemfulffarmschico FB: Hempfulfarms Chico

OROVILLE

- **Hope Center**, 1950 Kitrick Ave Suite A
Click [here](#) for updated items needed
- **Oroville Church of the Nazarene**: Salvation Army is looking for fresh produce, such as packaged salads and fruits. Homemade food will NOT be accepted.
- **Oroville Municipal Auditorium**, 1200 Meyers Street, Oroville
Supplies needed: toilet paper, forks, spoons, paper plates, tissues, paper towels, women's undergarments and warm clothes.

YUBA CITY

- **Yuba-Sutter CHP Donation Drive** - More information [HERE](#)

RED BLUFF

- **Bend/Jelly 4-H Club & Divine Plumbing Donation Driver in Grocery Outlet Parking Lot** - 338 S Main Street, Red Bluff
Donations needed: Pet supplies, personal hygiene, canned food, blankets, toys, stuffed animals, facemasks.

REDDING

- **Pedro GTP Relief**, a nonprofit started after the Carr fire, has a 10,000-square-foot building at 1322 Butte St. in Redding that has supplies for survivors, including clothing, toiletries, water, canned food, non-perishables, furniture and bedding. Call 530-777-0002 or go to www.pedrogtprelief.com

EVACUATION CENTERS

- **Bidwell Junior High School** (2376 North Ave, Chico)
- **Butte County Fairgrounds** (199 E Hazel St, Gridley, CA 95948) ****FULL****
- **Chester Memorial Hall** (22 Gay Street, Chester)
- **Chico Nazarene Church** (1184 East Ave, Chico CA 95926) ****FULL****
- **Chico Sports Club** (260 Cohasset Rd. Chico)
Free entry to anyone displaced, emergency personnel can utilize showers
- **Evangelical Free Church of Chico** (1193 Filbert Ave. Chico) - Room on property to park RVs
- **Glenn County Fairgrounds** (221 E Yolo St, Orland, CA 95963) ****FULL****
- **Neighborhood Church** (2801 Notre Dame Blvd, Chico, CA 95928) ****FULL****
- **Oroville Nazarene Church** (2238 Monte Vista Ave, Oroville, CA 95966) ****FULL****
- **Pleasant Valley Baptist Church** (13539 Garner Ln, Chico, CA) - As of 11/12 had approx 200 beds for people with domesticated animals
- **Plumas County Fairgrounds** (204 Fairground Rd, Quincy)
- **Yuba-Sutter Fairground** (442 Franklin Ave, Yuba City, CA 95991)

FINANCIAL

- **CalWORKs** is a public assistance program that provides cash aid and services to eligible families that have a child(ren) in the home. The program is operated locally by county welfare departments.
- **Unemployment benefits** related to fire-
https://www.edd.ca.gov/unemployment/Disaster_Unemployment_Assistance.htm
- **FEMA:** <https://www.fema.gov/news-release/2018/05/08/4363/apply-now-federal-disaster-assistance>
 - Online at DisasterAssistance.gov
 - [FEMA Mobile App](#)
 - Calling 800-621-3362
 - If you use 711 or Video Relay Service, call 800-621-3362;
 - People who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585;The toll-free numbers are open from 7 a.m. to 10 p.m. Eastern time (6 a.m. to 9 p.m. Central time), seven days a week. Multilingual operators are available.

FREE RESOURCES:

DOCUMENTS

- People displaced by the Camp Fire can go to the **Hall of Records** at 155 Nelson Ave, Oroville to receive **FREE** copies of Birth Certificates, Deeds, and other important documents.

FOOD

- **CalFresh Program** Through the CalFresh program, the U.S. Department of Agriculture provides the Disaster Supplemental Nutrition Assistance Program (D-SNAP). This program is able to quickly **offer short-term food assistance benefits** and **SNAP benefit replacement** (for food already bought) to families suffering in the wake of a disaster. This program is for any residents of California affected by the wildfires. Income eligibility applies. CalFresh Benefits Helpline 1-877-847-3663 www.cdss.ca.gov/food-nutrition/calfresh or locally (530) 879-3479
- **Chico Unified School District Nutrition** Little Chico Creek & Chapman Elementary serving free food to children 18 & under. November 14th-16th: 7:30 am - 8:30 and 11:30 am - 12:30pm
- **Chico Natural Foods Co-Op** -Fresh fruit and some meals available for evacuees
- **Live Life Juice Co**- Free organic fruits and veggies for evacuees or anyone housing evacuees 220 Broadway St, Chico
- **15th Street Cafe, Chico**- Free breakfast and coffee to evacuees
- **Mayhem Grilled Cheese** Free grilled cheese and soup to Camp Fire survivors at Pleasant Valley Baptist Church (also an evacuation center) and various event locations Contact: (530) 519-5683
- **Sexy Panda Truck** - 2044 Forest Avenue (walmart parking lot), Chico - Hot foods including hot dogs, hamburgers, chicken, rice, baked beans, french fries and more.
- **BBQ Truck** set up in the Chico Walmart parking lot - 2044 Forest Ave, Chico
- **California Olive Ranch** has set up the food truck to help feed survivors of the Camp Fire.
- **Downrange Indoor Training Center** - 13407 Garner Ln, Chico Providing and delivering free meals to first responders and anyone affected by the fire. Contact: (530) 896-1992
- **Tacklebox** 379 East Park Ave, Chico- free supplies and food
- **Sierra Nevada Brewery** - Starting at 5pm Monday 11/12 , this week, will be offering free meals to first responders and anyone who has been displaced by the Camp Fire

EVENTS/ SERVICES

- **Hot Yoga Club Chico** 1140 Mangrove Ave, Chico Offering FREE YOGA to those affected by the Camp Fire NOW UNTIL THE END OF THE MONTH. Come to any of our scheduled classes, NOW until 11/30 and speak with anyone of the friendly staff.
- **Chico Community Acupuncture**- Free treatments to fire victims and first responders through Mid-December 1815 Mangrove Ave, Chico, CA 95926 [\(530\) 345-530](tel:530345530)
- **Cleansing Hope Shower Shuttle**- FREE showers at East Ave Church

GOODS / SUPPLIES

- **LULUs Outlet**- 11/16-11/18 from 10am-7pm is giving away \$100 worth of free clothing to people displaced with proof of residence.
- **Chico Islamic Center**- 1316 Nord Ave Gift cards, clothing, blankets, coffee, refreshments, showers on 11/15 from 12-2pm. Must show ID. (530) 566-7603
- **Thrifty Bargain** - 2432 Esplanade, Chico- \$25 in free goods for all evacuees- ID required.
- **Goodwill** - 765 East Ave, Chico- \$75 in free clothing for fire victims with ID
- **Goodwill** - 2150 Feather River Blvd, Oroville (Behind the store) - gift cards, water, food, pet supplies ++
- **Walmart**- Donation drop off and pick up in the parking lot 2044 Forest Ave, Chico
- **Gridley High School - Guardian Building** 300 E. Spruce Street, Gridley FREE clothes, baby items, food, toiletries, blankets, pillows, and so much more!
- **Feather River Adventist School** 27 Cox Lane, Oroville Free clothes, food, furniture, and supplies for fire survivors. Open Monday - Friday, 9 AM - 3 PM
- **Crossroads Community Church Clothing Drive** located at 445 B Street, Yuba City Contact: Krista Talley (530) 933-2116 Clothes available for survivors of the Camp Fire. Open until midnight.
- **Northern Valley Indian Health Center- 845 W East Ave**- Clothing and blankets for fire victims. Tues- Fri 8am-5pm
- **Church of Jesus Christ of Latter-day Saints** 2430 Mariposa Ave, Chico- Free Clothes 10am-8pm thru Friday 11/16
- **Tangled Salon** 2059 Mitchell Ave, Oroville- food, water, clothing
- **SALCO** 22807 Antelope Blvd, Red Bluff- open thru Friday 11/16 for pick-up
- **ThirdLove** 275 Airpark Blvd, Ste 500, Chico- free bras and fittings for evacuees M-F 11am-2pm

HOUSING RESOURCES

[Click Here](#)

- **IPM Property Management:** We have both short term and long term housing available. We have vacant units that we can put survivors in tonight if needed. We will have someone on call tonight so if someone needs a place to stay they can call our emergency line: (530) 924-4365 and follow the prompts. We have 6 units available to fill and all are available for long term housing also.

- <https://www.campfirehousing.org> Sign up if you need housing, or can offer housing to survivors. survivor
- The Islamic Center (1316 Nord Ave, Chico) - Offering housing for 6 weeks to 25 people. Those in need can come by the center and pick up \$50 gift card, blankets and other basic needs. In addition they are offering free laundry service and showers.

- **AirBnB** <https://www.airbnb.com/welcome/evacuees/buttecounty> - Sign up if you need housing or can offer housing

HOW YOU CAN HELP

- Red Cross – 1-800-RED-CROSS redcross.com
- United Way – Text BUTTEFIRE to 91999
- Salvation Army – 1-800-SAL-ARMY
- The Enloe Foundation - Text CampFireRelief to 91999
- Airbnb – List Your Home <https://www.airbnb.com/welcome/evacuees/buttecounty>
- Donation Centers and needed items are listed in the Donation section of this document
- Those wishing to volunteer should contact [Caring Choices](#) by calling (530) 899-3873 or visiting them at 1398 Ridgewood in Chico.

MAIL

Mail from Paradise, Magalia, Stirling City and Forest Ranch is all going to the post office in downtown Chico on 5th Street between Main Street and Broadway. Bring an I-D card with a photo to pick up mail for a certain address starting Tuesday 11/13

MEDICAL INFORMATION

- All doctors from **Paradise Medical Group** are now operating out of the Chico office M-F 8am-4:30pm 1040 Mangrove Ave. Chico, CA 95926 [Link to phone numbers](#)
- **Oroville Hospital** is offering health services to anyone who needs to be treated for burns, smoke inhalation or if they are in need of medication. Evacuees can visit the following locations:
 1. **Dove's Landing Urgent Care** - 2450 Oro Dam Boulevard 9 a.m. - 7 p.m.
Contact: (530) 712-2310
 2. **Oroville Comprehensive Care Walk-In Clinic** - 900 Oro Dam Boulevard
Contact: (530) 534-9183 Monday through Friday from 8 a.m. - 8 p.m. Saturday and Sunday from 9 a.m. - 5 p.m.
 3. **Urgent Care Walk-In Clinic** - 2767 Olive Highway Contact: (530) 532-8542
7:30 a.m. - 7:30 p.m.
- **Doctors for house, hotel, evacuation center calls** for people directly affected by the fires or first responders - www.HEAL.com or HEAL app promo code: CALFIRES72
- **Doctors on Demand**- Thru 11/30 FREE medical visit for anyone impacted by the fires- Promo Code: CA18 on your account to have the visit covered.
<https://www.doctorondemand.com/>
- **Enloe Prompt Care** 888 Lakeside Village Commons Chico Phone: (530) 332-6850
Seven days a week: 8 a.m. to 7:30 p.m. | Opens at 9 a.m. every third Tuesday
- **Enloe Prompt Care** 560 Cohasset Road Chico Phone: (530) 332-4111
Monday through Friday (except holidays): 10 a.m. to 9:30 p.m. | Opens at 11 a.m. on every third Tuesday.

- **Fresenius Kidney Care-** Disaster response team (800) 626-1297
- **LiveHealth Online:** If you are impacted by the Camp Fire, Anthem Blue Cross partnered with LiveHealth Online to help you see a doctor 24/7 for non-emergency conditions through live video from a smartphone, tablet or computer at no cost through November 18, 2018. Doctors can send prescriptions directly to your pharmacy if needed. Sign up at www.livehealthonline.com or download the free LiveHealth Online mobile app and select Help for Wildfires Medical to see a doctor.
- **Shalom Free Clinic-** provides underinsured and uninsured children and adults with health screening, primary care interventions, health service, and education including physical and mental/behavioral health services free of charge. Sundays 12pm-5pm 1010 Mangrove Ave Ste D Chico, California 95926

RX INFO

Camp Fire evacuees who left behind their prescription medications and need to refill them can contact their regular pharmacy chain, such as CVS, RiteAid or Walgreens, at the closest available location, to get refills. A driver's license or state ID will be needed. Given the overwhelming volume of patients presenting to the hospital due to the Camp Fire, Enloe's Emergency Department will not be able to assist with prescription refills.

For all Butte County Educators and Employees covered through BSSP: Medical/Prescription Information

ANTHEM EMPLOYEE ASSISTANCE PROGRAM - [Click](#)

BSSP's employee Assistance Program is provided through Anthem EAP and is available to all BCOE employees. Regardless of FTE. Contact Anthem EAP at 800-999-7222.

MENTAL HEALTH SERVICES

Caring Choices and Butte County Behavioral Health are providing mental health support within evacuation shelters

The Growing Place 592-6332 (evacuation center on east ave)

Disaster Distress Helpline

Call **1-800-985-5990** or text **TalkWithUs to 66746** to connect with a trained crisis counselor. This resource is available 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free hotline is multilingual and a confidential crisis support service. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster.

Links for adults:

<https://www.samhsa.gov/dtac/recovering-disasters/phases-disaster>
http://www.camft.org/images/PDFs/crerc/tips_for_survivors.pdf

MISSING PERSONS

- **Safe and Well**
<https://safeandwell.communityos.org/cms/index.php>
- **The Butte County Sheriff's Department has opened a [Call Center for locating missing persons](#)**, staffed from 8 a.m. to 8 p.m. at the following numbers:
 - (530) 538-6570
 - (530) 538-7544
 - (530) 538-7671

RESOURCES FOR RELOCATION DUE TO DISASTER - [Click here!](#)

SUPPORT SERVICES AND DISCOUNTS

- [Rabobank](#) is suspending late and overdraft fees for Camp Fire-impacted customers whose accounts are based at the bank's Magalia, Paradise and South Chico branches.
- **The AAA emergency response trailer** is stationed at the Butte County Fairgrounds, 199 E Hazel St, Gridley. It's open daily from 7 a.m. - 7 p.m. and is fully staffed to help with home and auto claims.
- **T-Mobile** is offering free calls, texts and data to T-Mobile a Magenta prepaid customers in affected areas of the Camp Fire who are not already on an unlimited plan. T-Mobile is also sending chargers, loaner devices with service and other supplies like water and masks to impacted areas and select local stores.
- **Bidwell Presbyterian Church** is opening its doors to members and friends of Craig Memorial Congregational Church of Paradise, which was destroyed in the Camp Fire.
- Multiple stores in the Chico Mall are offering discounts of 25% or more
- **Target**- 5% off for fire victims
- **Big5**- 25% off for fire victims
- Facebook groups related to the fire: Butte County Wildfires, California Fire Support Group, CAMP FIRE- MISSING- People & Pets, Camp Fire Butte County Resource Group
- **Stonewall Alliance** - LGBTQI+ support group for survivors of the Camp Fire 11/17 @ 2pm

TRANSPORTATION

- **B-Line Bus**- Any person can ride the B-Line for FREE now thru the end of November
- **Decades**- If any [#campfire](#) victims need transportation this week, we are happy to drive you and your family to wherever needed. We are located in Chico and have a 14 seat passenger van, along with a 6 x 10 ft trailer. Call (530) 343-7777

VOLUNTEER

**If you are medical personnel and you want to volunteer, please bring credentials and register at: <http://www.caring-choices.org/> or contact [Caring Choices](#) by calling (530) 899-3873 or visiting them at 1398 Ridgewood in Chico.