

## Far Northern Regional Center

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## Performance Report for Far Northern Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Far Northern Regional Center (FNRC) we served about 7,970 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FNRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. What we care about most, and what we most desire, cannot be measured by this performance contract. It is measured only in the individual life experience of each person we serve. We can that every person we serve have the best life possible, that they have the best chance to have John O'Brien's and Beth Mounts ***Five Valued Experiences***:

1. Each person has the daily experience of belonging in a variety of relationships and memberships.
2. Each person is respected as an interesting person, whose talents and fits are worthy of our attention and their gifts are not wasted but harvested.
3. Each Person shares the ordinary places of life with other ordinary people in ordinary neighborhoods.
4. Each person contributes. We support contribution in its many forms that of earning pay but also free exchange of talents and time. What is important is the giving, it is the belonging, it is the value of connection.
5. People choose what they want in their life. They voice their opinion, and are given the supports so that voice and their choices are heard fully and with total heart.

We hope this report helps you learn more about FNRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.farnorthernrc.org](http://www.farnorthernrc.org)

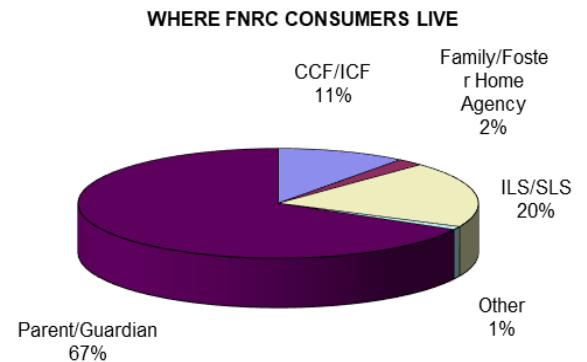
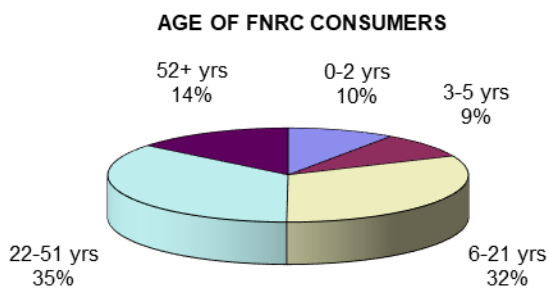
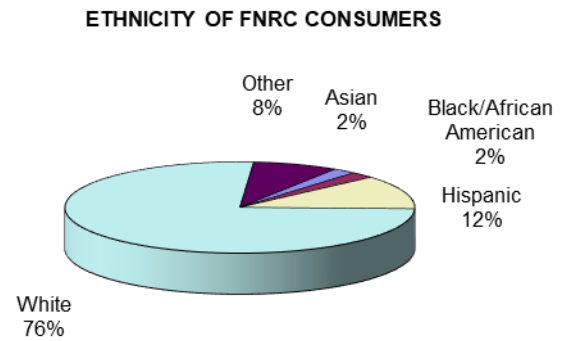
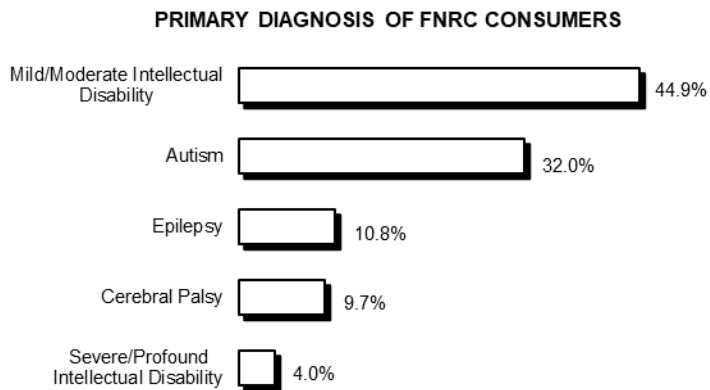
Or contact Melissa Gruhler at 530-222-4791

A handwritten signature in blue ink that reads "Melissa Gruhler". The signature is fluid and cursive.

Executive Director, Far Northern Regional Center

## Who uses FNRC?

These charts tell you about who FNRC consumers are and where they live.



## How well is FNRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how FNRC was doing at the end of 2018, and the second column shows how FNRC was doing at the end of 2019.

To see how FNRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	FNRC	State Average	FNRC
Fewer consumers live in developmental centers	0.12%	0.18%	0.08%	0.16%
More children live with families	99.38%	99.04%	99.44%	99.31%
More adults live in home settings	80.20%	80.38%	80.84%	80.34%
Fewer children live in large facilities (more than 6 people)	0.04%	0.00%	0.04%	0.03%
Fewer adults live in large facilities (more than 6 people)	2.31%	1.12%	2.15%	0.80%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did FNRC meet DDS standards?

Read below to see how well FNRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.99%	95.87%
Intake/Assessment timelines for consumers age 3 or older met	97.65%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	100%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	95.6%	95.6%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is FNRC doing at getting consumers working?

The chart below shows how well FNRC is performing on increasing consumer employment performance compared to their prior performance and statewide average

Areas Measured	Time Period			
	CA	FNRC	CA	FNRC
<b>Consumer Earned Income (Ages 16 to 64):</b> Data Source: Employment Development Department	Jan through Dec 2017		Jan through Dec 2018	
Quarterly number of consumers with earned income	27,182	1,312	27,526	1,218
Percentage of consumers with earned income	17%	30%	16%	27%
Average annual wages	\$9,033	\$5,311	\$10,317	\$6,524
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500		Data not Available*	
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	22%	29%	30%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	FNRC	CA Average	FNRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	2	9	9
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	5%	13%	13%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$11.27	\$12.45	\$11.87
Average hours worked per week for adults who participated in a Paid Internship Program	18	17	17	18
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$12.01	\$12.76	\$12.28
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	24	22	30
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	3	27
	\$1,250	21	8	39
	\$1,000	29	8	43

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

\*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

## How well is FNRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Home	✘ 0.50	✘ 0.46	✘ 0.49	✘ 0.48	⚠ 0.54	⚠ 0.53	⚠ 0.51	✘ 0.47	✔ 0.86	⚠ 0.55	⚠ 0.54	⚠ 0.50	⚠ 0.50	✘ 0.46
ILS/SLS	✔ 0.80	⚠ 0.73	✔ 0.81	✔ 0.80	⚠ 0.71	⚠ 0.74	✔ 0.77	✔ 0.78	⚠ 0.59	⚠ 0.53	✔ 0.79	✔ 0.76	✔ 0.80	✔ 0.79
Institutions	N/A	N/A	N/A	N/A	⚠ 0.72	✘ 0.46	N/A	✘ 0.41	N/A	N/A	✘ 0.27	✔ 1.00	✘ 0.33	N/A
Residential	✔ 0.87	✔ 0.89	✔ 0.78	⚠ 0.74	✔ 0.87	✔ 0.91	✔ 0.90	✔ 0.91	N/A	N/A	✔ 0.89	✔ 0.88	✔ 0.91	✔ 0.91
Med/Rehab/Psych	N/A	N/A	N/A	N/A	N/A	N/A	N/A	⚠ 0.57	N/A	N/A	⚠ 0.67	✔ 0.76	N/A	N/A
Other	✘ 0.28	⚠ 0.70	N/A	N/A	✔ 0.84	⚠ 0.67	✔ 1.00	✘ 0.21	N/A	N/A	⚠ 0.74	✔ 0.75	⚠ 0.62	✘ 0.42

Notes: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere. 4) Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Consumers	1%	1%	1%	2%	2%	1%	18%	17%	0%	0%	72%	73%	6%	6%
	Expenditures	1%	1%	1%	2%	3%	2%	19%	18%	0%	0%	70%	70%	5%	7%
3 to 21	Consumers	2%	2%	3%	2%	2%	2%	17%	7%	0%	0%	69%	82%	7%	4%
	Expenditures	2%	2%	3%	1%	3%	3%	14%	5%	0%	0%	71%	85%	7%	4%
22 and older	Consumers	2%	2%	2%	2%	2%	2%	7%	16%	0%	0%	82%	69%	4%	7%
	Expenditures	2%	3%	1%	1%	3%	2%	5%	15%	0%	0%	85%	72%	4%	7%

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?  
(Response: Always/Usually, Child Family Survey: 2015-16)

<b>Ethnicity/Race</b>	<b>FNRC</b>	<b>All California Regional Centers</b>
Total Respondents	226	12,696
Missing Race	71.4%	70.5%
American Indian/Alaska Native	100.0%	76.5%
Asian	75.0%	69.9%
Black/African-American	100.0%	70.1%
Native Hawaiian/Pacific Islander	0.0%	73.1%
White	78.2%	72.8%
Other/Unknown	0.0%	65.0%
Hispanic or Latino	68.6%	69.7%
Mixed Race	72.4%	71.7%
Overall	76.1%	70.8%

Overall, are you satisfied with the services and supports your family member currently receives?  
(Response: Always/Usually, Adult Family Survey: 2016-17)

<b>Ethnicity/Race</b>	<b>FNRC</b>	<b>All California Regional Centers</b>
Total Respondents	245	4,603
Missing Race	100.0%	73.2%
American Indian/Alaska Native	40.0%	76.7%
Asian	50.0%	79.4%
Black/African-American	100.0%	75.7%
Native Hawaiian/Pacific Islander	N/A	87.5%
White	81.1%	80.9%
Other/Unknown	N/A	61.1%
Hispanic or Latino	84.0%	77.6%
Mixed Race	90.7%	81.1%
Overall	82.4%	79.1%

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Family Guardian Survey: 2016-17)

<b>Ethnicity/Race</b>	<b>FNRC</b>	<b>All California Regional Centers</b>
Number of Respondents	195	3,768
Missing Race	80.0%	79.5%
American Indian/Alaska Native	100.0%	85.2%
Asian	N/A	90.6%
Black/African-American	N/A	83.1%
Native Hawaiian/Pacific Islander	N/A	78.6%
White	86.6%	89.0%
Other/Unknown	50.0%	85.7%
Hispanic or Latino	100.0%	83.0%
Mixed Race	76.5%	82.8%
Overall	85.1%	87.5%

<b>Notes</b>
Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan
White category includes Russian and White
N/A means that there were no respondents for the category
National Core Indicator survey responses reflect only the opinion of the regional center consumers that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

**Want more information?**

To see the complete report, go to: [www.farnorthernrc.org](http://www.farnorthernrc.org)

Or contact Melissa Gruhler at 530-222-4791